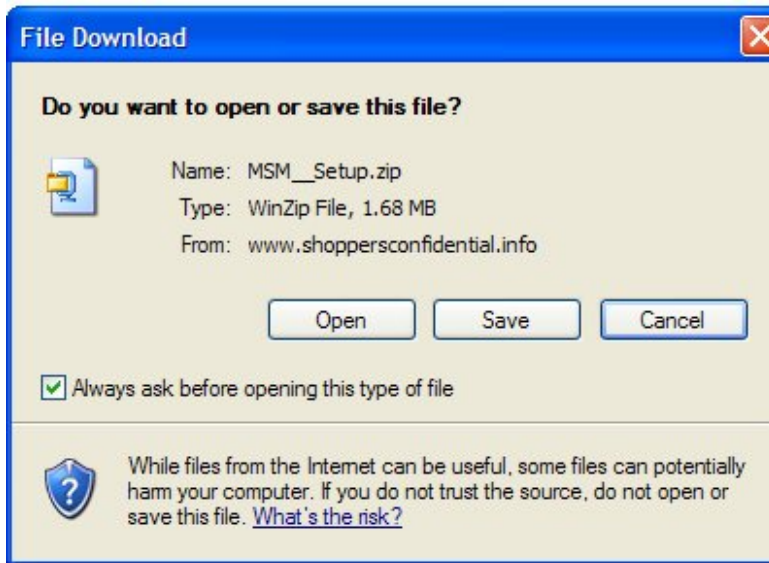
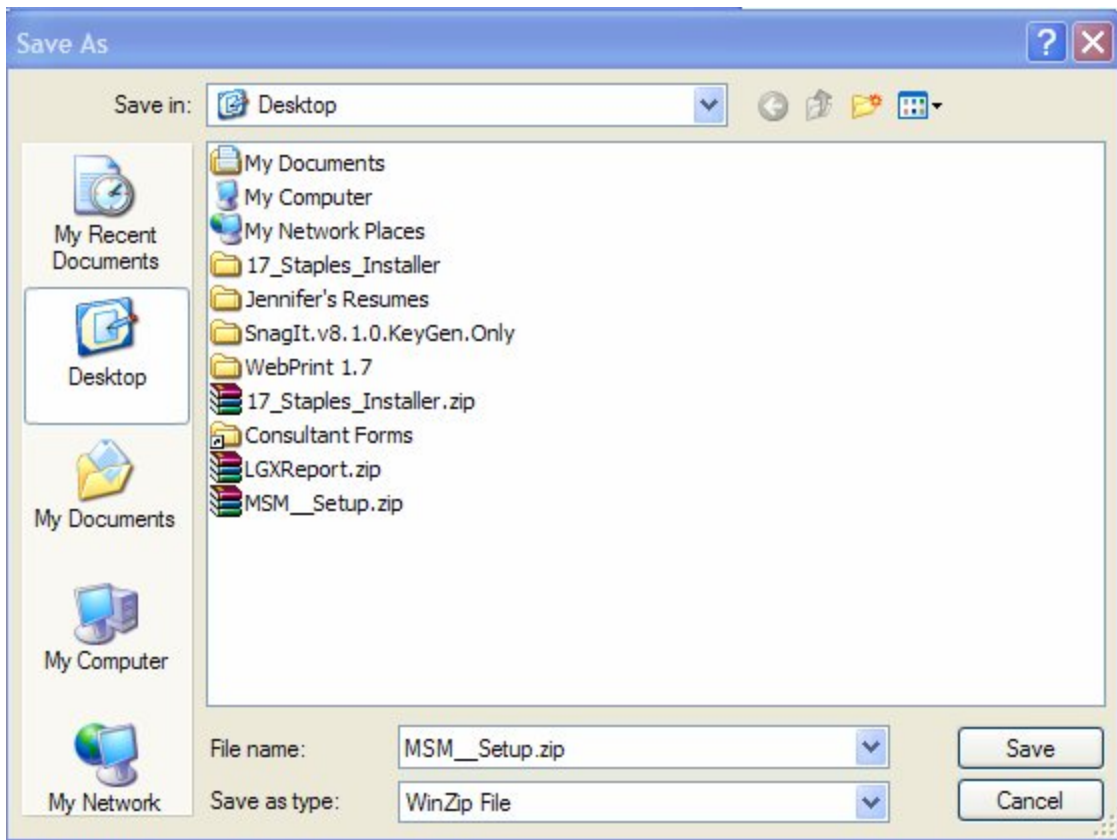
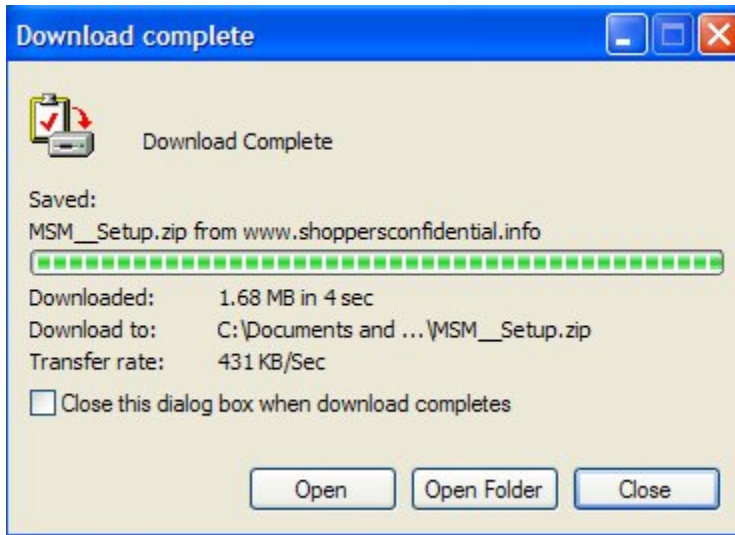


Select "Save"



Save "MSM__Setup" in the folder of your choice. (Saving to Desktop is recommended.)



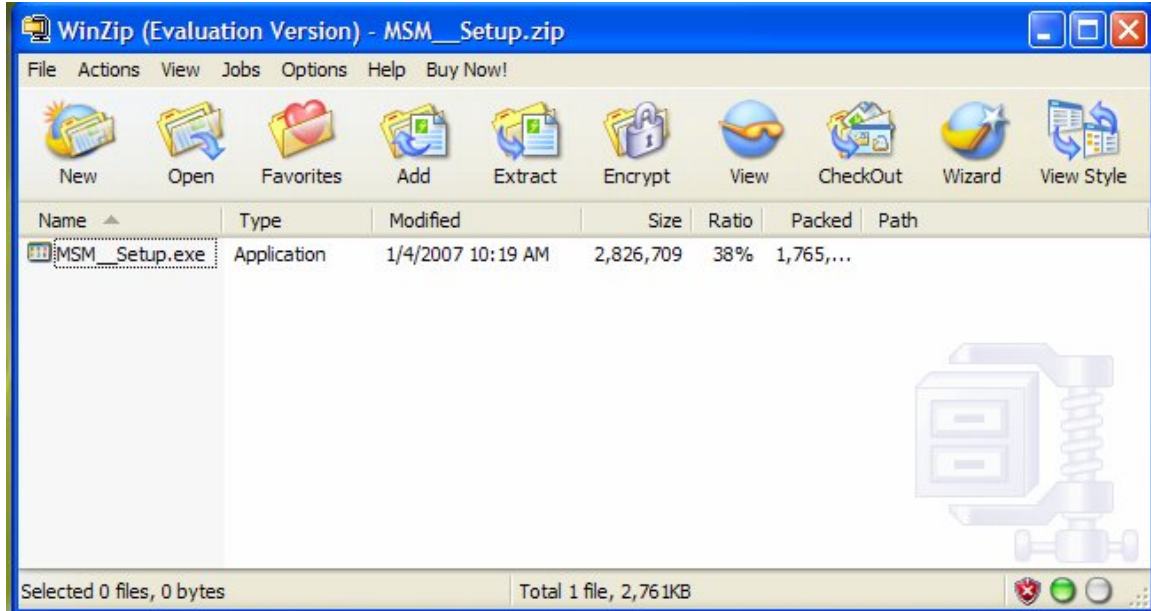


Once Download is complete, select “open”

This screen should now appear, select “Use Evaluation Version.” (If you have not already downloaded WinZip please do so, as it will make the installation much easier.)



Please double click on “MSM__Setup.exe” (Under the name heading on the left.)

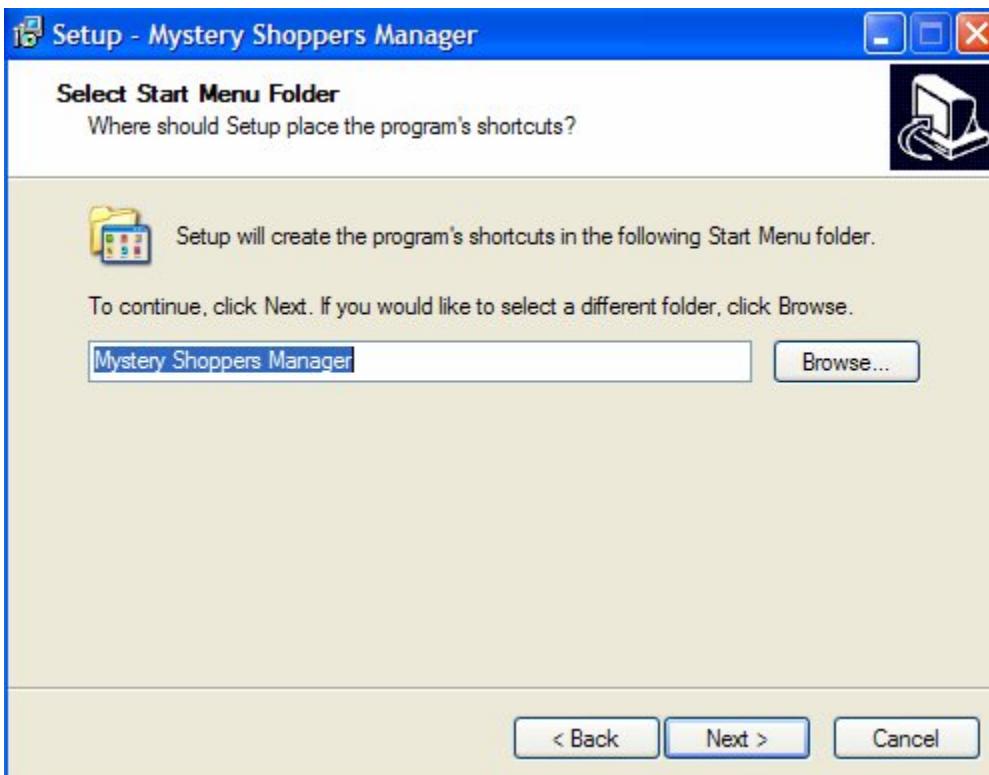
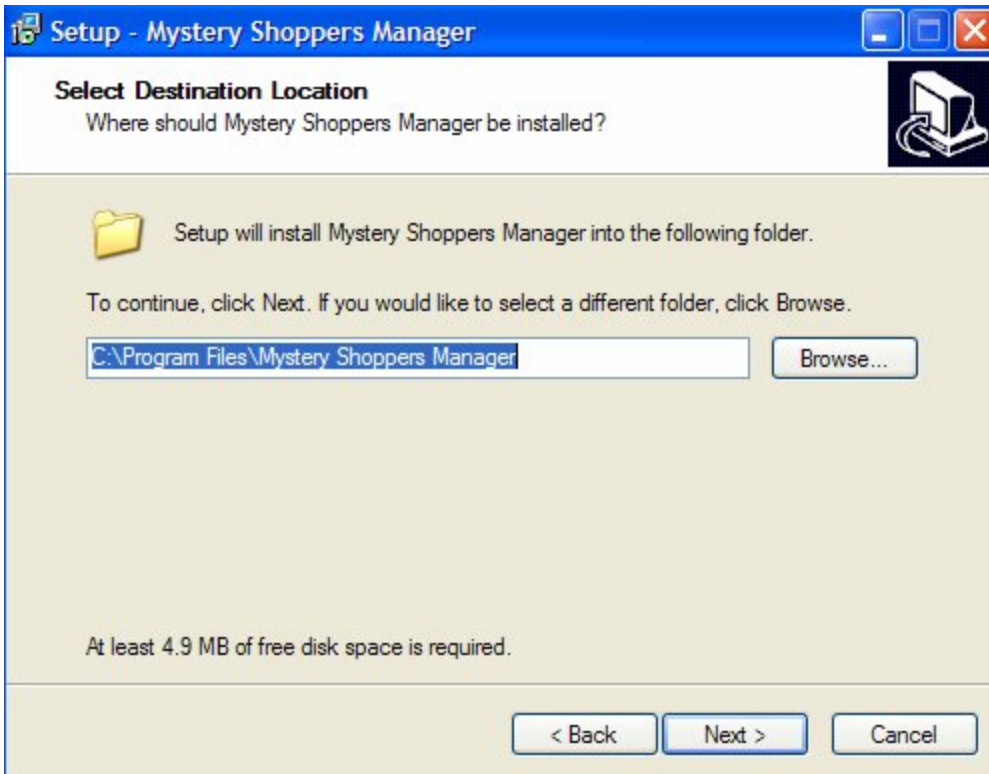


From this screen please select “Run.” (This screen may pop up twice, if so please select “Run” a second time.)

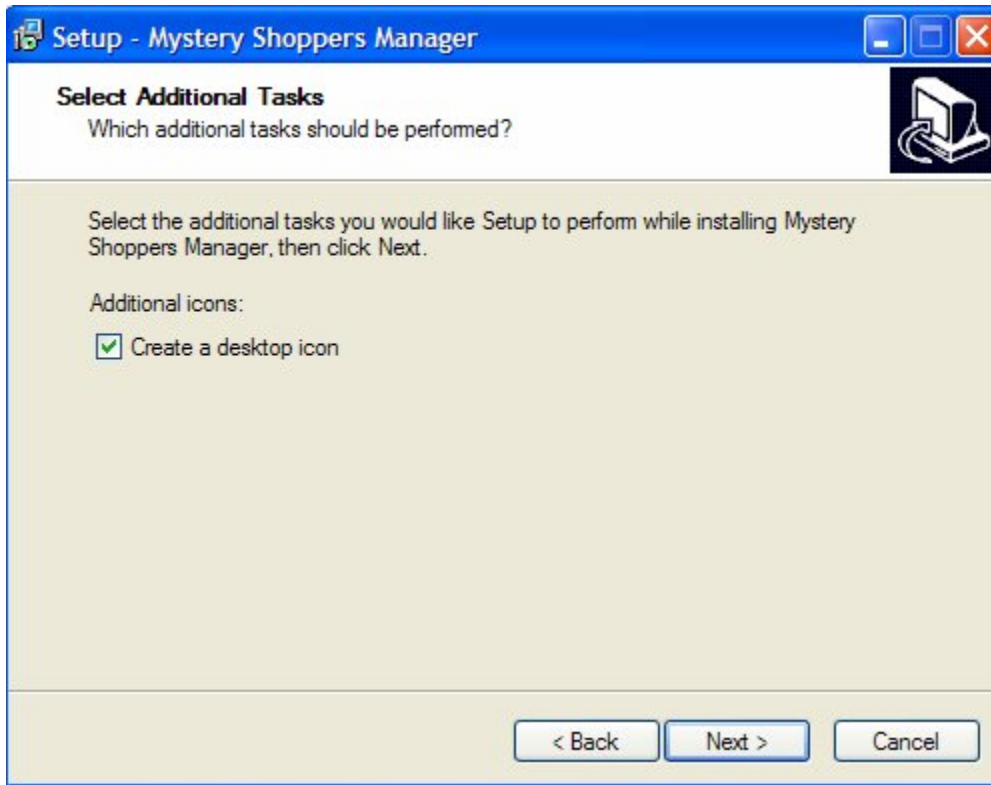


You will now be prompted several times to press “Next,” to complete the product installation.

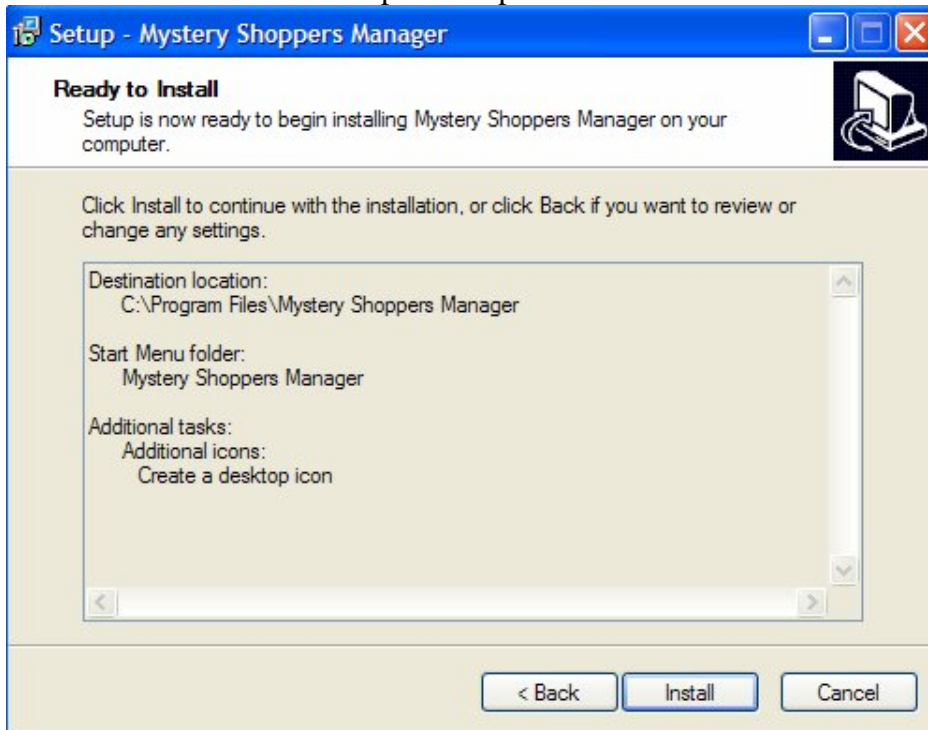




Please ensure on this screen that “Create a Desktop Icon” is selected. If is not please click on the box.



Please select “Install” to complete the process.



The program should now be installed but if you receive this error message then please select “Abort.”



The box will close, and you will get a message “Rolling back the changes.”



Please double click on the desktop icon (if you didn’t choose to save to your desktop, locate the icon in the folder you originally saved the program) then proceed through all the steps again. The program should now run.

***If you receive an “INITIALIZATION ERROR!” when trying to open the Mystery Shopper’s Manager, please download the Windows Update for .Net 2.0 framework from Microsoft at: <http://www.microsoft.com/downloads/details.aspx?familyid=0856eacb-4362-4b0d-8edd-aab15c5e04f5&displaylang=en>